



New Haven / Fairfield Counties EMA Ryan White Part A Planning Council

Christine Romanik & Albana Lame, Co-Chairs

Quality Improvement Committee Agenda

Thursday, January 3, 2019

12:00pm – 2:00pm

Burrough's Community Center

2470 Fairfield Ave

Bridgeport, CT

(203) 334-0293

1. Moment of Silence
2. Welcome and Introductions
3. Co-Chair Announcements
4. Approval of November 1, 2018 Meeting Minutes
5. New/Old Business
 - Review Service Standards – review Substance Abuse Inpatient and Outpatient
 - Review 2018 Monitoring Process for Regions 2, 4 & 5
 - Assessment of the Administrative Mechanism Survey – Review updates made at last month's meeting
 - Review Client Satisfaction Survey
 - Review Scope of Work for Next Year
6. Ryan White Office Report
7. Unresolved Parking Lot Items

ITEM	STATUS
Develop a client satisfaction survey	10/4 – Joanne and Inthiany will begin this and present in January

8. Announcements

- The next Quality Improvement Committee meeting will be held on Thursday, February 7, 2019 at 12:00pm

9. Adjournment

All meetings are digitally recorded for the accuracy of the information presented. The actions of these recordings will fall within the policy approved by the Planning Council on June 12, 2015.