

**Quality Improvement Committee Agenda**

Thursday, February 6, 2020

12:00pm – 2:00pm

***Burroughs Community Center***

***2470 Fairfield Ave***

***Bridgeport, CT***

***(203) 334-0293***

1. Moment of Silence
2. Welcome and Introductions
3. Co-Chair Announcements
4. Approval of November 7, 2019 and January 9, 2020 Meeting Minutes
5. New/Old Business
  - Review Quality Improvement Committee Activity Timeline
  - Review and Update Service Standards – Housing Services
  - Review and approve all updated Service Standards
  - Discuss Annual Quality Improvement Plan for FY2020
  - Review Scope of Work for Next Year
6. Recipient's Office Report
7. Unresolved Parking Lot Items – None
8. Announcements
9. Adjournment

March Planning Council Meetings:

- Strategic Planning & Assessment – Thursday, March 5<sup>th</sup>, 9:30am – 12:00pm
- Quality Improvement - Thursday, March 5<sup>th</sup>, 12:00pm – 2:00pm
- Executive Committee - Friday, March 13<sup>th</sup>, 9:30am – 10:30am
- Membership Finance -Friday, March 13<sup>th</sup>, 10:30am – 11:30am
- Planning Council – Friday, March 13<sup>th</sup>, 12:00pm – 2:00pm

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All meetings are digitally recorded for the accuracy of the information presented per the Planning Council's Digital Recording Policy.