SERVICE CATEGORY DEFINITION

Food Bank / Home Delivered Meals:

Funding for **Food Bank/Home-delivered Meals** that may include:
- The provision of actual food items
- Provision of hot meals
- A voucher program to purchase food

May also include the provision of non-food items that are limited to:
- Personal hygiene products
- Household cleaning supplies
- Water filtration/ purification systems in communities where issues with water purity exist

Appropriate licensure/ certification for food banks and home delivered meals where required under State or local regulations

No funds used for:
- Permanent water filtration systems for water entering the house
- Household appliances
- Pet foods
- Other non-essential product

CARE AND QUALITY IMPROVEMENT OUTCOME GOALS

Program Outcome:

- 100% of clients with Food Bank/Homed delivered meal services documented in CAREWare in the measurement year
- 75% of clients had a medical visit during the measurement year

Indicators:

- Number of requests completed for food bank/nutrition/ home delivered meals

                    ADOPTED AND APPROVED AUGUST 2016

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SERVICE STANDARD

FOOD BANK/HOME DELIVERED MEALS

Ryan White Planning Council of New Haven/Fairfield Counties

SERVICE STANDARDS, MEASURES, AND GOALS

	Standard	Measure	Goal
1.	Food bank/home-delivered meals include the provision of actual food or meals, essential hygiene items, household cleaning supplies and vouchers to purchase meals.	Number of clients needing food services receive it	100%
2.	Program has criteria for determining eligibility and documentation of need.	Agency has documented criteria to determine eligibility for food service.	100%
3.	Service provider assists client in seeking alternate sources to obtain food bank/ home delivered meals/cleaning supplies.	charts document planning sessions with client regarding food source investigation	90%
4.	Clients maintains or shows improvement in medical care.	Clients maintain or shows improvement in retention in medical care.	75%

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DATA REPORTING

Part A service providers are responsible for documenting and keeping accurate records of Ryan White Program Data/Client information, units of service, and client health outcomes. Reporting units of service are a component of each agency's approved work plan. Please refer to the most current work plan, including any amendments, for guidance regarding units of service. Summaries of service statistics by priority will be made available to the Planning Council by the Grantee for priority setting, resource allocation and evaluation purpose

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