

New Haven/Fairfield Counties Ryan White Part A Program

Food Service/Home Delivered Meals Standard of Care

Program Outcome: 75% of clients show improved Activities of Daily Living (ADL) as a result of increased nutritional status, hygiene or cleaning supplies at 6 and 12 months.

Indicators:

- Number of requests completed for food bank/nutrition/ home delivered meals
- Number of requests at reduced urgency (emergency need, frequency)

Service Unit(s): Number and dollar amount of filled requests for Food Bank/ Meal Vouchers/Cleaning supplies

<i>Standard of Care</i>	<i>Outcome Measure</i>	<i>Numerator</i>	<i>Denominator</i>	<i>Data Source</i>	<i>Goal/Benchmark</i>
I. Structure					
Food bank/home-delivered meals include the provision of actual food or meals, essential hygiene items, household cleaning supplies and vouchers to purchase meals.	Services are provided to stabilize clients and improve nutritional status and ADLs. Clients are screened for need of Food Services.	Number of clients needing food services are screened	Number of clients needing food services receive it	Client Charts	100% of clients needing food services receive it.
Provider has criteria, including allowable extenuating circumstances to determine if a client is eligible for food service.	Agency has documented criteria to determine eligibility for food service such as wasting syndrome, little or no financial means, recent or transitional homelessness with no regular means of self-support, and access to only one meal a day (i.e. soup kitchens, shelter)	Number of agencies with guidelines	Number of contracted agencies for Food Service	Agency files Policy & Procedure Manual	100% of agencies have documented criteria to determine eligibility for food service.
II. Process					
Service provider assists client in seeking alternate sources to obtain food bank/home delivered meals/cleaning supplies.	Planning sessions occur with clients regarding alternate source investigation for food bank/home delivered meals/cleaning supplies.	Number of charts with alternate food sources session	Number of Food clients	Client chart	90% of charts document planning sessions with client regarding food source investigation
III. Outcome					
Clients show improved ADLs or increased weight as a result of increased nutritional status, hygiene &/ or cleaning supplies	Clients show improved ADLs or weight as a result increased nutritional status due to food service	Number of clients with improved ADLS or weight	Number of clients	Client chart	90% of client charts show improved ADLs or weight.
Clients become stable and have reduced need for Food Services	Clients show reduced urgency/need for Food Services	Number of clients with reduced requests for Food Services	Number of clients	Client chart	90% of client charts document reduced requests for Food Services

Food Bank/ Home Delivered Meal

Food bank/home-delivered meals include the provision of actual food or meals. It does not include finances to purchase food or meals. The provision of essential household supplies such as hygiene items and household cleaning supplies should be included in this item. Includes vouchers to purchase meals.